
Improvement Panel Member Person Description

Main tasks expected of a panel member

- Ⓢ To contribute constructive ideas and opinions and share experiences during meetings
- Ⓢ To work with SYHA to find solutions to issues that benefit the majority of SYHA's customers
- Ⓢ To be polite and respectful to other panel members and SYHA staff
- Ⓢ Not to use meetings as a forum to discuss personal issues that do not affect other SYHA customers
- Ⓢ To arrive on time for the meeting start
- Ⓢ Read any paperwork that is sent to you before a meeting
- Ⓢ To sign up to and abide by the meeting guidelines
- Ⓢ Participate in regular one to one meetings with the Resident Focus and Policy Manager
- Ⓢ Participate in relevant training
- Ⓢ To attend at least 6 panel meetings a year

Person specification

- Ⓢ An SYHA tenancy or lease holder
- Ⓢ Be able to commit to attending a monthly two hour meeting in the daytime, at SYHA's Wellington Street office
- Ⓢ A willingness to contribute to open discussions
- Ⓢ An understand of the values of SYHA and the willingness to work alongside SYHA staff to promote these
- Ⓢ Only claim any out of pocket expenses that you are due

