

SYHA's promises for managing your neighbourhood

We will...

Agree with you the priorities for your Neighbourhood.

Keep our open spaces and communal areas safe and clean.

Agree with you where we will carry out litter picking in your area and how often this will take place.

Remove any fly-tipping on our land within 5 days of this being reported to us.

Remove any graffiti on our properties within 5 days of this being reported to us.

Listen when you report a problem in your neighbourhood and then be clear with you on what we can do and when we will do it.

Tell you about work that will be done on a regular basis in your neighbourhood, how often we will visit and the standards we will work to.

Carry out a regular inspection of your neighbourhood (Neighbourhood Walkabout) and respond to what we find.

Publicise when these Neighbourhood Walkabouts will take place.

Collect your views on how well we are maintaining your neighbourhood, open spaces and communal areas.

Let you know how we have used your views to improve our service.



Building Homes
Creating Communities
Supporting People



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