

Who we are



South Yorkshire Housing Association is a charitable not-for-profit organisation governed by a voluntary Board.

Our Board of Management, comprising 10 Members including two residents, meets monthly to provide strategic direction, ensure accountability, review policy issues and support and advise the senior management team.

We also have an Audit Committee that meets three times a year to monitor our financial position and performance.

The Senior Management Team comprises a Chief Executive and four Directors, covering Human Resources and Central Services; Housing Services; Care and Supported Housing; Finance and IT; and Development Services. We also have our own in-house Architectural team and a Direct Services team that deliver repairs and improvements to all our homes.

We started life in 1972 and now manage nearly 6,000 homes. Our work has been financed by Local Authorities, Central Government (now through the Homes and Communities Agency), Local Health Authorities, Social Services and other funders such as Transform South Yorkshire and private lenders. We are regulated by the Tenant Services Authority.

Our vision is

“Getting it right for our customers and communities every time”

We are a values led organisation that:

- listens to and respects our customers, partners and staff
- honours our commitments
- is flexible and responsive
- learns and innovates
- welcomes and promotes diversity
- is passionate about excellence and value for money

We have built a reputation as an innovator; an organisation with a 'can do' philosophy; one that is not afraid to take a fresh look and try new ideas to meet the challenge of housing and community regeneration. We focus on:

- **Homes:** SYHA has a substantial stock of both general needs and Care and Supported Housing properties, together with a large development programme. We are committed to working in partnership with a strong emphasis on affordability, sustainability and innovation.
- **Communities:** We are a dynamic, community based Association, working throughout Yorkshire, Lincolnshire and North Derbyshire. We are in business for neighbourhoods and put tenants and other service users first.
- **People:** We are the leading provider of Care and Supported Housing in the Region, providing support through voluntary agencies or directly by our own staff. We also have an active staff development programme and a pro-active approach to diversity. We encourage all involved with SYHA to achieve their full potential.