



LiveWell in the Community

South
Yorkshire
Housing
Association



Service Profile Summary

Type of service	Accommodation based service
Services provided	Support service for adults with mental health issues and their households
Service delivery location	Various locations in Sheffield
Service availability (times)	Office hours as a minimum. The service will be flexible to meet the needs of customers over weekends and evenings
Level of support	Medium to high level needs
Target duration of support	Up to 2 years
Primary Service User group	Adults with mental health issues and, where appropriate, their households
Age ranges for primary Services User group	18+
Referral routes accepted by service	Assessments for the suitability of the Service will be made by the Sheffield Health and Social Care Trust (SHSC)
Number of people	25
Approximate number of support hours per client Activities and learning	4 hours per week - it would be expected that this would fluctuate depending on individual need

Service eligibility

LiveWell in the Community supports people with mental health issues who:

- are aged 18+
- require support to develop long term independent living skills
- want to, or require assertive encouragement, to engage with the support service
- are engaged with treatment and other services that support their mental health issue (where applicable)
- require a period of stable supported accommodation to gain independent living skills and confidence following discharge from hospital or residential care
- need structured supported accommodation to prevent the need for high level hospital or residential care
- have the potential and the capability to move on within a 2-year period

Guiding Principles

The delivery of the service will be centred on achieving successful outcomes for customers to:

- Have economic well-being
- Enjoy their life, and achieve their goals
- Stay safe and healthy
- Make a positive contribution
- Find accommodation, and to settle and thrive in their new home

Customers will be integral to the planning and delivery of the service, and their views will be listened to and discussed to shape the support they receive.

The service promotes Trauma Informed Practice and a Psychologically Informed Environment (PIE) where the programme of support has been designed to take the psychological and emotional needs of customers into account.

Service Delivery

Livewell in the Community will deliver a support package that is time-limited and works towards reducing support and care needs. Resettlement into independent living is the goal from the start of support, and move on options will be explored from the beginning.

Customers will be able to get involved in activities focused on improving independent living skills, and to make the most of opportunities in their local community.

Access and Referral

To make a referral please email the referral form over to livewellinthecommunity@syha.co.uk or give the team a call on 0114 290 0321

