





Good Practice Mentors

Index of resources



Good Practice Mentors

Sharing good practice to reach, involve and connect with older people

The Good Practice Mentor (GPM) programme is an innovative project that brings together legacy, learning and resources from Ageing Better, a seven-year Test & Learn programme that worked across England to identify the best ways to reduce social isolation and loneliness in people aged over 50.

The Good Practice Mentors draw on learning from across 14 areas of England. We are sharing this wealth of information which can be tricky to navigate, we hope this index will offer you a starting point.

What resources will you find listed here?

- Reports and toolkits from all 14 Ageing Better programmes
- National Lottery Community Fund (NLCF) summary reports
- Relevant resources contributed by other organisations

How do you use the Index?

- Scan the topic headings: Learning is listed under each subject heading, starting with the documents recommended by the GPM team, then The National Lottery Community Fund summaries, and finally learning from other Ageing Better programmes. Each area had a different geographical and economic makeup and was co-produced with older people, which means there is a lot of learning on some topics and less on others.
- We have tried to make this list comprehensive; it is certainly a good starting point, and you will find it grows as we gather more learning and pull new toolkits together.
- We can also help you to navigate our GPM resource index. Ask us questions if you can't find the answer here, by mailing GPM@syha.co.uk.



• You might also like to consider joining the Good Practice Mentors in one of our online training sessions, attend a GPM taster session to find out what more we can offer, or simply get in touch for more information via GPM@syha.co.uk.

What sort of information will you find?

Learning was gathered in a range of ways, you'll find short project reports, toolkits, practitioner guides, longer reports and analysis, and even videos and podcasts.

Documents will appear in more than one category.

There are documents created by the National Lottery Community Fund - abstracts, summaries and evaluation reports, drawing together the learning from all the Ageing Better Partners into one place.

You will find documents referred to by current members of the Good Practice Mentor team at the top of each topic, to help you find information you may have been referred to in training or mentoring sessions.

You will find the documents coded to indicate their primary audience

Good for volunteers and staff	VS
Good for commissioners and policy makers	С
Good for system change	S
Good for evaluation	E

The Ageing Better areas across England were as follows, current Good Practice Mentors are those listed in **bold**.

Ageing Better Birmingham

Ageing Better in Camden



Ageing Better Middlesborough

Age Better in Sheffield

- Manchester Ambition for Ageing
- Isle of Wight: Age Friendly Island
- Ageless Thanet
- Ageing Well Torbay
- Bristol Ageing Better
- Brightlife Cheshire
- Connect Hackney
- Leicester Ageing Together
- Talk, East, Drink in East Lindsey

Time to Shine Leeds

Index headings:

- Asset Based Community Development
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- Age Friendly
- Age Friendly businesses
- Ageing without children
- Ageing in place
- Ageism
- Arts and creative projects
- Barriers to engagement
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- Systems change
- Test and learn projects
- Volunteers
- Walking projects
- Warm Welcome
- Wellbeing
- Younger older people



Asset Based Community Development

GPM

Stronger Together: How to grow sustainable groups VS, C, S

Stronger Together: Asset-based community development VS, C, S

An ABCD Toolkit: An ABCD approach to setting up a community group in your local area **VS**

Case study of the Leeds Community Connect Project VS

Community Connect End of Project Report VS

Setting up a Shared Tables Project in Your Local Area VS

Other Ageing Better delivery partners

Tackling Loneliness and Social Isolation in Older People: The role of local organisations **VS**

Asset-Based Community Development (ABCD)VS,C

Involving Older People in Creating Service and Activities VS,C

Learning from Chat and Splash **VS**

Asset-Based Approaches and Inequalities VS,C

The Neighbourhood Asset Mapping of Greater Fishponds VS, E

A Toolkit for Community Groups VS, C

Compassionate People: Commentaries on the pandemic response in Torbay C, S

<u>Community Building: Connecting people and place to build community and reduce</u> <u>social isolation</u> **VS, C, S**

Reflections: Wellbeing coordinators in Torbay **VS**



Active life

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Age Friendly

GPM

Age Friendly Charter **C, S**

Age and Dementia Friendly: Real life stories V, S

Age and Dementia Friendly Leeds – background and local picture C

TNLCF

Ageing Better: Using the 'age-friendly' concept to drive system change in communities and places **C**, **S**

Age Friendly: Learning from Ageing Better C, S

Other Ageing Better partners

Age Friendly Tyburn **S, E**

Towards an Age Friendly Bristol? Understanding the context and development of the Bristol Ageing Better programme **C, S**

Make Your Neighbourhood Age-Friendly VS,C

Project report: Housing Options Service run by We Care Home Improvements C, S

Working Inclusively to Make Communities Age-Friendly VS, C, S

Age Friendly businesses

GPM



Age and Dementia Friendly Checklist S

How to become Age and Dementia Friendly: a guide for businesses and organisations in Leeds **S**

Other Ageing Better partners

Age-Friendly Toolkit **S**

Make Your Business More Age Friendly S

Everyone's Business? A review of TED in East Lindsey's age-friendly business accreditation **S, E**

The Hildreds Banter Bench VS, S

Ageing without children

Other Ageing Better partners

Ageing Without Children In Rural Lincolnshire: An exploratory study S

Ageing in Place

Other Ageing Better partners

Social Infrastructure: How shared spaces make communities work C, S, E

Working Inclusively to Make Communities Age-Friendly C, S, E

Ageing in Place for Minority Ethnic Communities: The importance of social infrastructure **VS, C, S**

Ageism



GPM

Age Proud Leeds VS, C, S

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Language: Learning from Ageing Better VS, C, S

Shifting sands and different look-outs? Perspectives from TED Ageing Better in East Lindsey 2015-2021 VS, C, S

Arts and creative projects

GPM

In Mature Company: dance in care homes VS

Dementia care mapping - finding trends & future thinking C, S, E

Dementia care mapping - evaluating data & finding trends. C, S, E

In Mature Company: introduction to the Dance Diary VS

Dancing the small moments: animations series VS, E

In Mature Company (podcasts) VS, E

Sharing Learning: Yorkshire Dance – In Mature Company VS, C, E

Artist Reflections: Creative sessions with care home residents during the Covid-19 pandemic **VS, C**

Case Study of the In Mature Company Project VS, C

Young at Arts: reducing loneliness and social isolation through offering creative social opportunities **VS**

Food for Thought: reflections on the Young at Arts project VS, E



Young at Arts: Time to Shine end of project report VS

Older People and the arts: health and wellbeing through creative engagement VS

Shine magazine - Lifestyle, learning and laughter during Lockdown in Leeds VS

CARA; Connecting older Irish people in Leeds VS, E

Extending the Hand of Friendship': exploring loneliness among the older Irish community in Leeds **VS, E**

BAME

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Barriers to engagement

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A Communication Lifeline: How outreach ethos, knowledge and skills supported rapid development of a telephone befriending service during Covid-19 **VS, C**

Telephone befriending: information and resources **VS**



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Telephone Befriending: Learning from Ageing Better VS

<u>Telephone Befriending: Update </u>**C**

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Telephone Befriending: Learning from Ageing Better Middlesbrough **VS**

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Life, loss, learning and legacy: learning from men's experience of bereavement VS, E

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Bereavement: Learning from Ageing Better VS, C

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Artist Reflections: Creative sessions with care home residents during the Covid-19 pandemic **VS, E**

Case Study of the In Mature Company Project VS

CARA Too: being a friend **VS**

Dancing the small moments: animations series **VS**

Dementia care mapping - finding trends & future thinking. VS, C, E

Dementia care mapping - evaluating data & finding trends. VS, C, E

Digital Angels: support to get older people connected VS



In Mature Company: introduction to the Dance Diary VS, E

In Mature Company:dance in care homes VS

Sharing learning: Yorkshire Dance – In Mature Company VS, C, E

Other Ageing Better partners

<u>Care Homes in the Community: Evaluation report of a Bristol Ageing Better project led</u> by Alive **VS, C, E**

Spotlight on Social Isolation and Supported Living VS, C

Carers

GPM

<u>Carers Connections: linking people with a shared experience – end of project report</u> **VS**

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Working and Engaging with Carers: Learning from Ageing Better VS, C

Other Ageing Better delivery partners

Carers' Voice (Unsung Heroes): Executive Summary VS

Care for Carers VS, E

Commissioning

GPM

Stronger Together: Developing a co-commissioning model C, S, E

Stronger Together: A co-production toolkit from Ageing Better C, S, E

Creating a Cohesive Programme: A Time to Shine toolkit C, S, E



Greater Than the Sum of Its Parts: Creating a cohesive programme C, S, E

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Ageing Better: Using the 'age-friendly' concept to drive system change in communities and places **C**, **S**

Other Ageing better partners

Top Tips: Contracts and Commissioning C, S

Community Building

GPM

Enabling resident engagement and community building within sheltered housing communities **VS, C, S**

An ABCD approach to setting up a community group in your local area VS

Case study of the Leeds Community Connect Project VS

Community First Yorkshire: Community Connect – final report VS, C

Other Ageing Better delivery partners

It's About People, Not Just Place: How community organisations support older people in dispersed communities **VS, C, S**

Community Development for Older people in Bristol C, E

Social Isolation and Loneliness in South Asian Communities VS, C

Resilience, Communities and People **C**

Keep Ageing Better: The role of volunteers in group dynamics and legacy VS

<u>Community Building: Connecting people and place to build community and reduce</u> <u>social isolation</u> **C, S**



Pandemic Response: Building resilience in the community in response to Covid-19 pandemic **VS, C, S**

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GPM

<u>Community Connectors During Covid-19: adapting to support older people out of</u> <u>isolation</u> **VS**

Social Prescribing Ecosystems: Building value and purpose to improve health and wellbeing through the development of a social prescribing ecosystem **VS, C, S**

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Ageing Better: Understanding connections VS, C, S Connector Role Projects VS, C, S Learning Snapshot: The connector role VS, C, S Role of Connectors During Covid-19: Learning from Ageing Better VS, C, S Ageing Better Learning Report 02: Community Connectors VS, C, S

Other Ageing Better delivery partners

A Spatial Approach to Working with Marginalised Communities **VS**

Care Navigators VS, C

A Toolkit for Community Groups VS, C



Connecting People to People - Places - Possibilities - Potential C, S, E

Leicester Ageing Together: Supporting active involvement in communities VS, C

Bristol Ageing Better Community Navigators Service: Final evaluation report of a social prescribing initiative addressing loneliness and social isolation amongst older people **C**, **E**

How Successful Has the Connect Hackney 'Connector' Model Been? An in-depth study of the Community Connectors project for older people in Hackney living with or at risk of loneliness and social isolation **C, E**

Top Tips: Social Prescribing **VS**

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Person Centred Delivery: Learning from Ageing Better VS, C

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Ageing Better: Supporting meaningful connections through social prescribing C, S, E

Other Ageing Better delivery partners Ageing in Place for Minority Ethnic Communities: The importance of social infrastructure VS, C, S

Older People and Physical Activity: Collective learning from 9 local organisations **VS**

Bristol Ageing Better Project Report 2021: BAME wellbeing VS, C

Doing New Things, Meeting New People, and Making New Friends: It's scary but worth it! **VS**

Bristol Ageing Better Project Report 2020: Friends Ageing Better VS



<u>The Value of Small Community-Led Equalities Research: Summary</u> **E** <u>A Safer Space in Bolton for People with Mental Health Issues</u> **E** Tackling Loneliness and Isolation in Older People: Top tips for a successful activity **VS**

Co-production

GPM

Camden Older People's Advisory Group: Impact report VS, C, S

Stronger Together: What is co-production?

Stronger Together: Developing a co-commissioning model **C**, **S**

Stronger Together: Co-production in research C, S, E

Stronger Together: Increasing diversity and inclusion VS, C

Stronger Together: How to grow sustainable groups VS, C

Stronger Together: Asset-based community development VS, C, S

Stronger Together: Creating a co-production culture VS, C, S

Stronger Together: Principles and values of co-production VS, C, S

Co-Production: A Time to Shine toolkit VS, C, S

An ABCD approach to setting up a community group in your local area - toolkit **VS**

Helping community groups to become self-led and sustainable **VS**

Case Study of the Leeds Community Connect Project VS, C

Shine magazine - Lifestyle, learning and laughter during Lockdown in Leeds VS, C

The Role of Co-production in Combatting Loneliness and Social Isolation in Later life: a case study of the Time to Shine programme **VS, C, S**



Setting up a Shared Tables Project in Your Local Area VS

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Working with communities collaboratively C, E

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Co-producing with diverse communities VS, C

Top tips for making your activity sustainable **VS**

Age Friendly Middlesbrough Fund: Micro funding to support community groups VS, C

Community Researchers: Interim report on five years of learning and achievements **VS**, **C, E**

Bristol Ageing Better Project Report 2021: BAME wellbeing VS, C

Involving older people in decision making VS, S

Brightlife Legacy Progress Report C, E

Building Older People's Influence in Hackney: understanding influence, recognising leadership and sharing best practice **C, S, E**

Shifting Sands and Different Look-Outs? Perspectives From TED Ageing Better in East Lindsey 2015-2021 **C, S, E**

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<u>"A Thread of Continuity in Uncertain Times": The impact of the Older People's Advisory</u> <u>Group **VS, C**</u>



A Communication Lifeline: How outreach ethos, knowledge and skills supported rapid development of a telephone befriending service during Covid-19 **VS, C**

<u>Community Connectors During Covid-19: adapting to support older people out of</u> <u>isolation</u> **VS**

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Learning in the Time of Covid-19: Engaging members not online - teleconferencing

Activity Phone Calls: The Ripple Effect's response to supporting bereaved older people during the time of Covid 19 **VS**

Adapting Rapidly to change: a lockdown diary **VS**

Artist Reflections: Creative sessions with care home residents during the Covid-19 pandemic **VS, C**

Boosting confidence to regain independence VS

Compassionate and informative telephone calls during Covid-19 VS, C

MHA Community Support project: helping older people get out and about VS

<u>Telephone befriending: information and resources</u> **VS**

<u>Time To Shine local evaluation. Report 8: the impact of Covid-19 on Time to Shine</u> <u>service delivery and project beneficiaries</u> **E**

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Role of Connectors During Covid-19: Learning from Ageing Better VS, C, S

Ageing Better: Local responses to the Covid-19 pandemic, neighbourliness and reciprocity **E**

Ageing Better: Learning from our COVID-19 response to enhance future delivery **VS, C, E**



Hybrid Delivery: Early insight from Ageing Better VS, E

Ageing Better: Local responses to the Covid-19 pandemic - promoting healthy lifestyles to build resilience **VS, C, E**

Covid-19 Transition Phase: Learning from Ageing Better VS, C, E

Ageing Better: How we are responding to Covid-19 VS, E

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Telephone Befriending: Learning from Ageing Better Middlesbrough VS, C

Supporting People Over 50 to Become Digitally Included: Learning from Ageing Better Middlesbrough **VS, C**

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What has the Bristol Support Hub for Older People learnt about online and telephone group activities? **VS, E**

Helping Older Neighbours: How can you support people who are self-isolating in Bristol **VS, E**

Learning From Covid-19: Working in the sector: adaptation, flexibility and engagement **VS, E**

Digital Inclusion During Covid-19: Identifying gaps and bridging the digital divide(s) **VS**, **E**

Resilience, Communities and People: Resilience through digital inclusion VS, E

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Reducing loneliness through digital connections: case study of the digital angels project **VS, E**

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Bridging the Digital Divide: Learning from Ageing Better VS, E

Hybrid Delivery: Early insight from Ageing Better VS, E

Learning Snapshot: Delivering digital projects VS, E

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Maintaining Social Connections with Older People Remotely VS, E

Micro Funding to Enable Digital Inclusion: Learning from Ageing Better in Birmingham **VS, C, E**

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How Have BAB Projects Used Technology To Reach and Engage People Aged 50+? VS

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Resilience, Communities and People: Resilience through digital inclusion VS, E

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Health for All Connection: working with younger older people VS, C

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Lychee Red Chinese Seniors VS



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Raat di Roti: meals shared with Punjabi elders **VS**

Raat di Roti - the volunteer experience **VS**

Before this I had nothing: A report on the development and impact on a BAME partnership **VS, C, S**

Sunshine in Leeds: supporting the most lonely older people VS, C

BME Network: support for a network of small groups of Black and Minority Elders VS, C

Reducing the loneliness of vulnerable groups: a case study of the small funds projects **VS, C**

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Ageing Better Learning Report 4: Engaging Marginalised People Over 50 E

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Tackling Loneliness and Social Isolation in Older People: How to get more men involved **VS, C**

Tackling loneliness and social isolation in older people: Overcoming barriers to joining in **VS, C**

Older People and Financial Security VS, C

Older People and Physical Activity: Collective learning from 9 local organisations **VS**

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Thematic Bulletin 2: Challenging stereotypes and changing the narrative VS, C, S

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Mapping and Working with Marginalised Communities: A workbook to guide you in identifying and supporting seldom heard communities in your neighbourhood **VS, C**

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<u>What Works in Tackling Social Isolation of Older People in Bangladeshi Communities</u> <u>Briefing</u> **VS, C**

<u>A Toolkit for Inclusion in Practice: Learning from the Ambition for Ageing programme</u> **VS, C**

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Ageing in Place for Minority Ethnic Communities: The importance of social infrastructure **VS, C, S**

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How to target your services: Final report VS, C

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Experiences and Challenges of Aged 50+ Polish Expats in Greater Manchester VS, C

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Executive Summary of the Time to Shine Local Evaluation C, S, E

Time to Shine Programme Evaluation: Summary of beneficiary outcomes C, S, E

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Ageing Better: Supporting meaningful connections through social prescribing C, S, E

Ageing Better National Learning Report C, S, E

Dementia Care Mapping: Finding trends and future thinking C, S, E

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7 Years, 7 Key Lessons From Ageless Thanet: Executive summary C, S, E

Can the Use of Technology Help to Reduce Social Isolation and Loneliness? Final report **C, S, E**



Shifting Sands and Different Look-Outs? Perspectives From TED Ageing Better in East Lindsey 2015-2021 **C, S, E**

Effects of the Bristol Ageing Better Projects for Older People: Evaluation of the impacts of the programme on loneliness, isolation and a range of associated outcomes **C, S, E**

Towards an Age Friendly Bristol? Understanding the context and development of the Bristol Ageing Better programme **C, S, E**

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<u>'Not Just for Young People': Older people's views of Ageing Better in Camden's outreach</u> <u>events at leisure centres</u> **VS**

The Great Outdoors Project: Fresh air and friendship VS

Short-term outreach to foster social connections away from formal settings: Men talk about their experiences of informal walking groups **VS**

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Raat di Roti: meals shared with Punjabi elders VS, C

Raat di Roti - volunteer experiences VS, C

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Social Eating: Project story VS

Social Eating: Technical handbook VS, C

Social Eating: Guide VS

Older People and Community-Supported Shared Meals in Bristol: Evaluation report on Bristol Ageing Better projects "Talking Tables" and "Bristol Meets the World" **VS, C, E**

Your Food, Your Health final project report VS, C, E

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<u>Reducing loneliness and social isolation through improving wellbeing: a case study of</u> <u>the SWIFt project</u> **C, S, E**

SWIFt interim evaluation - NHS - Autumn 2018 C, S, E

<u>SWIFt - film</u> **C, S, E**

SWIFt Supporting Wellbeing and Independence for Frailty C, S, E

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The Warm Welcome Toolkit: A guide to running welcoming community activities with older people **VS, C, S**

What Makes Groups Welcoming for Older People and Why Does It Matter?: Key messages **VS, C, S**



Developing friendships VS, C, S

Running a supportive and welcoming group VS, C, S

Everyone Needs a Warm Welcome: Reminders and checklist VS, C, S

The complexity of loneliness and meaningful relationships VS, C, S

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The value of working with volunteers on Time To Shine projects VS, C

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For general enquiries and further questions email our central team: GPM@syha.co.uk

Find details of future GPM sessions here; https://www.eventbrite.com/o/the-good-practice-mentor-team-66357714073

For specific workshops & sessions you can contact GPMs individually :-<u>Jo</u> - Age UK Camden <u>Jessica</u> - Leeds Older People's Forum <u>Jennie</u> - South Yorkshire Housing Association



Good Practice Mentors Sharing good practice to reach, involve and connect with older people